

Complain as to change of my email address

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email. esmart.emmy@gmail.com

Phone number. 07032893714

No on the ECNBA List. 116

Year of call. 2015

Branch. Jos

Faked email. yokpeemma@airmail.cc

On the 16th of August, 2018. When ECNBA released members eligible Voters list via Crenet web site, I log on to the site to check my name, which was listed under Jos Branch No. 116 initially under Batch B before the list was match up.

I went ahead to check my verification details by searching with my enrollment Number when I noticed that the email I supplied for verification which is esmart.emmy@gmail.com was changed to yokpeemma@airmail.cc without my consent and without me having access to it. I brought this to the notice of my colleagues and one of my colleague S. G. Pam esq., confirm to me that the mail was a private mail bag attached to a private web site. I became scared and worried which forced me to report same to my principal Stephen T. Abar esq. Who took the complaint further, and promise to get back to me.

Later that day, in trying to find answers and a way out, I contacted a colleague by Name Adora esq who asked me to screen grab the page and send to her which I did. She on her own tried to find answers and promise to get back to me.

On the 18th of August 2018, the day fixed for accreditation and voting, while waiting patiently for answers to my problems, a call help line was then released from Chasm, (08149906674) I utilize that opportunity and called the help line the first time after trying to direct my password to my phone number without receiving password on my phone number verified, I tried even deactivating my DND which was not activated after checking my DND status. The call center promised to assist and asked me to redirect the password to my phone number since the phone number is mine, and asked me to try same after an hour after submitting my details.

After some hours I called again with the same complain and the person who Attended to me this time around asked me of my details which I gave him and promise to assist and still told me to redirect the password to my phone number and asked me to try it after an hour

I still call the help line again and again without solutions and by that time, voting has far commenced and I was being told the same thing repeatedly after re-submitting my details on demand.

Because of how serious and committed I am to vote, I called back at about 6pm which was by then was the 9th time I was calling the help desk and a lady picked, I told her my problem as usual and to her the number of times I called the help line, I apologize and promised to submit my complains and still told me to re-direct the password to my phone number I told how I did that severally and still there was no responds she asked for my detail again and promise to draw the attention of the authorities Concern and pleaded with me to keep trying as they work on my complain.

At about 8pm, I tried logging in the site to try again, at that time I noticed I couldn't direct the password again to my phone number. The site wrote back on my trial as at that time that I can't generate password as I have already generated my password which was the same message that showed on few of my friends page who had voted in front of me. That was when I got furious and called the help desk again this was the 11th time. I got angry on the phone by telling the person that picked of how I called the help desk and all I got was promised that my problem will be resolved and now I noticed someone unknown to me must have generated the password without my consent and knowledge. The man who was attending to me pleaded with me and promised to check by collecting my details and by then he noticed what I was complaining about. He pleaded to report same to the authorities and promised to call me even it mean calling with his private number.

The man called me at about pass 12am in the morning of Monday, and told me to try again which I did but there was no changes. I called him back on his private number and he apologized and said he has tried his best.

That was how I was disenfranchised from voting at the 2018 NBA elections. Notwithstanding being qualified and eligible to participate in the exercise.

Attached are copies of my verified screen grab showing the faked email.

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Stephen Abar & co

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